

Thank you for calling the Vista Irrigation District. Please remember that, once you are in our voice mail system, you can dial zero at any time to reach the operator. In the meantime, we have some information for you while you are On-Hold.

We all know that in the spring, everything starts to grow. Each year we like to remind you to check your meter and make sure it is visible and accessible. Clear the area around your meter of any debris or overgrown plants and foliage. This helps us locate your meter, read it, and access it quickly in the event of an emergency. We appreciate all of your efforts.

The Vista Irrigation District is in a Level 2 Drought Alert and has implemented mandatory water conservation measures. Customers must water landscaping on assigned days before 10 AM or after 6 PM, eliminate irrigation run-off, not wash down driveways or sidewalks and repair leaks within 72 hours of being notified by the District. For more details, please visit www.vid-h2o.org or call us at (760) 597-3160.

VID's watering schedule is as follows: all street addresses ending in an odd number are to water on Mondays, Wednesdays and Fridays only and all street addresses ending in an even number are to water on Tuesdays, Thursdays and Saturdays only. Landscape watering is not permitted on Sundays. For locations with no street address or apartment/condominium complexes with multiple street addresses at the same location, please use the last number in your billing address to determine your assigned watering days. Thank you for holding. Please be assured that we will connect your call at the next available opportunity.

On-Hold Script #64

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What's in my Water? This question and more are answered in the Vista Irrigation District's annual water quality report. Customers can expect to receive a copy of the annual water quality report, also called the Consumer Confidence Report, in June. The report contains laboratory measurements regarding contents of the water and provides other pertinent information about your water supply. Look for your copy in the mail. If you do not receive a copy in the mail, you can call the us at (760) 597-3100 and request that one be sent to you. You will also be able to access the report on our web site at www.vid-h2o.org.

We have been providing quality water to the community since 1923. Did you know that VID was here long before the City of Vista? We were created because the farmers and ranchers needed water before they needed any other type of service. VID is an INDEPENDENT special district with its own elected Board of Directors.

Please stay on the line and one of our courteous staff will be back to assist you momentarily.

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